

Terms and Conditions of Service

Effective Date: 06.26.2025

Website: <https://danielbodri.com/>

Service Provider: Daniel Bodri

Contact Email: info@danielbodri.com

1. Scope of Application

These Terms and Conditions (hereinafter “Terms”) apply to all services provided through the website <https://danielbodri.com/>. By purchasing an online consultation through our website, the user agrees to be bound by these Terms.

This agreement is governed by applicable **European Union laws**, including:

- **Directive 2011/83/EU on Consumer Rights**
 - **Directive 2000/31/EC on E-Commerce**
 - **General Data Protection Regulation (GDPR) – (EU) 2016/679**
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2. Description of Service

- The product offered is a **live, online consultation service** with a medical professional.
 - Upon successful payment, the provider will **contact the customer via email within [X working days]** to schedule the online consultation.
 - Consultations are delivered through online communication platforms (e.g., Zoom, Google Meet, etc.)
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3. Pricing and Payment

- Prices are displayed in EUR and include VAT if applicable.
 - Payments are processed via **Stripe**.
 - No cash or invoice-based payments are accepted through the website.
 - A purchase is considered completed once Stripe confirms the transaction.
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4. Formation of Contract

- By placing an order and completing payment, the customer enters into a legally binding agreement for a one-time online consultation service.
- The provider will confirm the receipt of the order via email and initiate scheduling of the session.

5. Right of Withdrawal (Consumer Rights)

According to **Article 16(c) of Directive 2011/83/EU**, the right of withdrawal **does not apply** to services that have already been fully performed **or to services where performance has begun with the consumer's prior express consent and acknowledgment of loss of the right of withdrawal.**

Upon purchasing the consultation, the customer:

- Explicitly consents to the service being scheduled and delivered within the 14-day period.
- Acknowledges the forfeiture of the right of withdrawal after the consultation has been provided.

6. Rescheduling and Cancellation

- Customers may request to reschedule the appointment at least **24 hours** prior to the originally agreed time, subject to availability.
- Failure to attend the scheduled consultation or cancellations made less than 24 hours in advance are **non-refundable**, unless otherwise agreed by the provider.

7. Refund Policy

- A full refund may be issued if the customer cancels **before the scheduling of the consultation** or if the provider is unable to deliver the service.
- No refunds will be given **after the service has been rendered**, unless the session could not take place due to technical or provider-related issues.

8. User Obligations

The customer is responsible for:

- Providing accurate and complete contact information.
- Ensuring reliable internet access and a suitable device for the consultation.
- Arriving on time and prepared for the session.

9. Intellectual Property

All content provided during the consultation is intended for personal use only and may not be recorded, published, or redistributed without prior written consent.

10. Limitation of Liability

- The consultation does not constitute a full medical diagnosis or treatment plan and is intended for informational purposes only.
 - We are not liable for technical disruptions or software-related issues on the customer's side.
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11. Data Protection

All personal data is processed in accordance with the **General Data Protection Regulation (GDPR)**. For more details, please refer to our [Privacy Policy].

12. Applicable Law and Jurisdiction

- These Terms are governed by the laws of **Hungary**, and where applicable, the relevant laws of the **European Union**.
 - In case of a dispute, the competent courts of Hungary shall have jurisdiction, unless EU consumer protection law dictates otherwise.
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13. Contact Information

If you have questions or complaints, contact us at:

Email: info@danielbodri.com

Website: <https://danielbodri.com/>

Data Controller: Dr. Daniel Bodri